Delivery orders

The buyer issues a delivery order with the required quantities and destination. The supplier confirms availability and reports shortages before accepting the delivery date.

The supplier marks each pallet with the delivery order reference. The parties agree partial deliveries in writing before dispatch.

Delay penalties

The penalty is 0.5% of the net value of the late delivery for each calendar day of delay. The total penalty is capped at 8% of that delivery's net value.

We calculate the delay from the delivery date confirmed in writing. The buyer lists the days of delay in the penalty notice.

Termination and notice

Either party may terminate the agreement with 60 calendar days' written notice. The notice period starts on the day after the other party receives the notice.

Accepted delivery orders remain binding after termination of the framework agreement. New delivery orders cannot be accepted after the agreement ends.